

Phone Numbers & Websites

911 Emergencies

311 Government Information

Toll-free outside Miami-Dade County
1-888-311-DADE (3233)
For TTY/TDD call Florida Relay, dial 711
For AT&T U-verse customers, dial 305-468-5900

211 Family Social Services

TTY: 305-644-9449

Florida Power and Light

1-800-4-OUTAGE (800-468-8243)
711 Hearing Impaired

Federal Emergency Management Agency (FEMA)

1-800-621-FEMA (3362)
TDD: 800-462-7585
www.fema.gov

Miami-Dade Office of Emergency Management

www.miamidade.gov/oem

AT&T

1-888-757-6500
611 (repairs)

American Red Cross

305-644-1200
www.redcross.org/fl/miami

Poison Control Help Line

800-222-1222

Discuss Your Family Emergency Plan

Your family may not be together when disaster strikes, so it is important to know how you will contact one another, how you will get back together and what you will do in case of an emergency.

To request a Hurricane Readiness Guide in an alternate format such as Braille or large print, please call 311 or send an email to eoc@miamidade.gov.